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Welcome to the Concerta Newsletter - your regular source for timely information on updates and changes that are happening in the Enterprise Content Management space (ECM) especially as it relates to the following products:

- Open Text eDOCS products,
- Kofax Capture products;
- SeeUnity's SharePoint co-existence products;
- Ultimus BPM software; and
- Fujitsu scanners.

We will try to cover some topical or pressing current issues, trends and developments in each newsletter that we believe will be of interest to our client base.

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Our intent is to publish a newsletter every quarter covering some of the latest developments in our ECM space.

Please feel free to send us any suggestions or comments that you feel will enhance the quality of our presentation and make this newsletter more beneficial to you.

Open Text Continued Support for the eDOCS Platform

By Todd Partridge – OTC Vice President & GM

Many customers have asked if Open Text still intends to support the eDOCS platform and whether they will be forced to upgrade to the LiveLink platform. Here is an excerpt extracted from a letter sent by an Open Text executive to customers

"I would like to take this opportunity to confirm our total commitment to this product both now and in the future. I can confirm for you that we will continue to support eDOCS DM version 5.2+ for a minimum of five years from the 1st of

January 2010.

Currently, Open Text plans to release a Cumulative Update (CU) once per calendar quarter. The next major release of eDOCS DM will be 5.3 and is scheduled for the June/July 2010 timeframe. After that, 5.4 is planned for sometime in 2012. The public roadmap can always be found at <https://communities.opentext.com/go/edocs>, and is usually updated once per quarter."

Open Text eDOCS Release Schedule

“What is the eDOCS DM 5.x roadmap for the next few years?”

At the time of writing, Open Text intends to release eDOCS DM5.2.1 CU5 providing support for Microsoft Windows 7 – 32-bit version support around April 30, 2010.

Some of the proposed functionality in DM 5.3 scheduled for release in Q3 CY2010 (between July and September) includes:

- Microsoft Office 2010 integration with Visual Studio Tools for Office (VSTO)
- Microsoft Windows Server 2008 R2

- Microsoft Windows 7 – 32 and 64 Bit versions
- Microsoft SQL Server 2008 Native and Compatibility Mode support
- Windows Communication Foundation support
- Microsoft Windows Installer (MSI)
- File Type enhancements for profiled documents
- Folder Metadata Inheritance Enhancements
- Plus many more enhancements.....

The plan for DM 5.4 Beta is scheduled for release after the release of DM 5.3 and is slated for release around Q1 CY2012.

Spotlight on Email Lifecycle Management

“How do we take control of all the corporate records that reside emails on our Exchange servers?”

The Email Lifecycle Management makes it easier for users to file, secure and share email messages within eDOCS DM. It includes multiple features which make it as easy as possible for users to file emails.

- Email Filing Assistant – When saving individual emails, suggestions can be made on the likely filing locations by providing single click access to the profile defaults used for that email thread or used last time an email was sent or received from that specific email address.
- eDOCS Email Bulk Filing – identify a folder or group of emails to and associate profile defaults then let the system file the emails behind the scenes.
- eDOCS Email Auto Filing – specific Outlook folders are setup with profile defaults and emails are simply dragged to that folder. The system automatically files the email into eDOCS DM.
- eDOCS Email Marker – Users can see at a glance which emails have been filed and what metadata is associated with them while working inside of their MS Outlook email interface.

What's New in Kofax Capture 9

The following are some new features in Kofax Capture 9:

- Support for the latest Server Operating Systems from Microsoft. In particular we had a lot of interest in Windows 7.
- The Batch Class Update feature allows administrators to correct and republish batch classes, and then update batches in progress with the latest batch class definition.
- Supports Multiple Users of the Administration tool simultaneously.
- Large multi document batches can be split and routed to defined operators improving efficiency and operator costs.
- Kofax Capture 9 installer comes packaged as an MSI. Service Packs and Patches packaged as MSPs.
- Automatically deploy customizations to stations from the Kofax Capture Server.
- ABBYY FineReader 9 is now the default and standard recognition engine.
- Set the PDF version output from Kofax Capture so the output version is compliant with their standard PDF viewer.

How to Get the Kofax Capture 9 Media

In August of 2009, Kofax released the Kofax Electronic Fulfillment site which makes Kofax software products available to customers with current Software Upgrade Assurance Support agreements.

Kofax Capture 9 is available via the Electronic fulfillment site – <http://delivery.kofax.com> and can be downloaded whenever the customer is ready to pilot or upgrade.

Kofax Capture 8 is also available on the site. The Kofax Capture license will work with both versions 8 and 9.

Upgrading to Kofax Capture 9 is supported from both versions 7 and 8. Once the upgrade is completed the customer simply has to reactivate their license and Kofax Capture 9 will be fully licensed and ready for production.

For help upgrading from your current version of Kofax to Kofax Capture 9, please contact Concerta to schedule an appointment to perform the upgrade.

Getting eDOCS DM to Co-exist with SharePoint

"We have SharePoint sites popping up like weeds. How do we take control and manage all this content?"

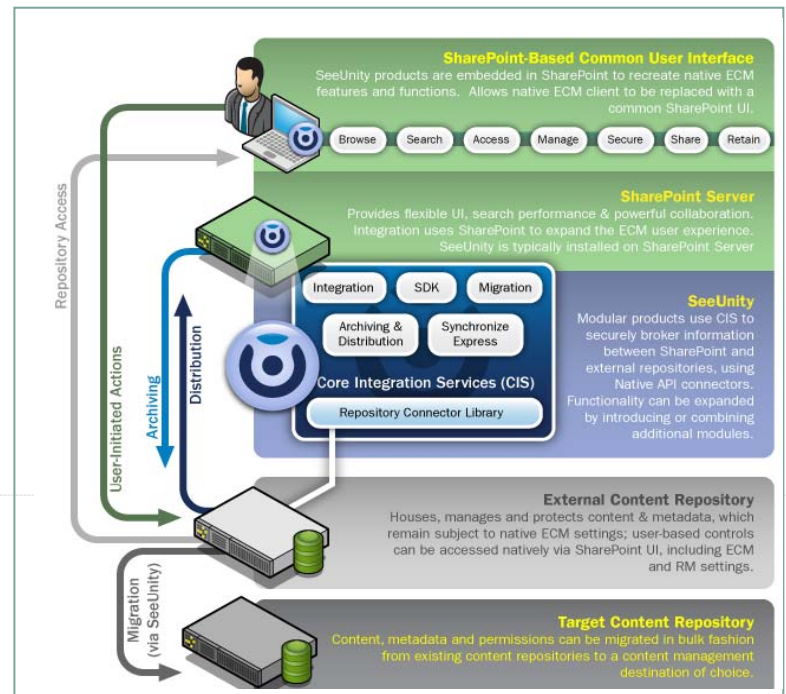
You have a corporate ECM system but the various business units are setting up their own SharePoint sites across the company. How do we take control manage and preserve the content and knowledge produced from all these sites?

SeeUnity products bring users and content together, by removing the barriers between SharePoint and data or repositories. The sources may be enterprise content management (ECM) like Open Text eDOCS DM, line of business applications, databases or file shares.

SeeUnity's modular products provide managed coexistence, either through integration, archiving, distribution, synchronization, or migration. Users typically use SharePoint as a common interface, and content can be stored and managed within SharePoint, or any number of external repositories including eDOCS DM.

SeeUnity products provide off-the-shelf functionality, that can be set up easily with a point

and click interface. This reduces the implementation and setup costs often associated with other custom solutions.



SeeUnity products interacting with SharePoint and external content repositories